

Who we are...

We are a unique foster care agency based in Essex, serving the East of England and rated Outstanding by Ofsted.

Everything we do is about improving the lives of children who have had a difficult start in life, help them come to terms with their past, and develop a successful future.

We do this by recruiting great people. To ensure we keep great people, we offer an outstanding package of support, so we guarantee to be there when needed.



The founders became social workers because they believe in the power of change, from adversity to new beginnings.

We know that the vast majority of children in care have had a difficult start. That's why we have developed a truly therapeutic service for our foster parents and children, which we know makes a real difference in the outcomes for our children.

We ensure that our foster parents become therapeutic foster parents through a combination of training, weekly reflective groups and regular therapeutic supervision combined with robust therapeutic assessment of children and interventions designed to help children recover. We combine all the elements that make a fostering agency truly therapeutic.

Work with us, let's change childrens' lives for the better.

- 1 Owner founded and operated by an experienced social worker** - having a director and owner who has worked in social care and therapeutic services for over 23 years means the agency really understands the work you do.
- 2 Joined up therapy** - understanding the impact of hurt on a child's inner world is vital to their recovery – which is why we employ therapists to work 1:1 with children, foster parents and staff.
- 3 Supervising social workers** - with protected caseloads (no more than 10 foster parents) our staff are always there when it matters.
- 4 Weekly reflective groups** - all our staff and foster parents participate in regular reflective groups. Our foster parents meet every week via video call with our therapeutic lead to take time to reflect.
- 5 Robust out of hours service** - we know that fostering is a 24/7 role – that's why we developed a system of staff support to ensure we can be there when you need us most. With staff that can actually visit you at any time of the day or night, if needed, you know that real support is only a call away.

14 reasons why Mosaic...

- 6 SMILE therapeutic model** - a straightforward way of understanding the role of therapeutic parenting and therapeutic work with our children and young people, implemented through training, reflective groups and an annual conference.
- 7 Support workers** - Unusually for most fostering providers we employ support workers who are properly supported by the agency, employed with both practice and therapeutic supervision to ensure that their work is properly allocated, monitored, reviewed and therapeutically informed.
- 8 Dedicated 'support' foster parents.** Every full-time foster parent is allocated two 'support' foster parents. This ensures that children experience consistent relationship-based care, whilst giving you a well-earned paid break, for up to 3 weeks per year.

You care We care

Mosaic Foster care
Therapeutic foster care

- 9 Local monthly support groups** - we know being a foster parent can be isolating, which is why our foster parents really enjoy meeting with like-minded people.
- 10 Robust referral, matching and placement process.** All our placements are planned without exception – our matching has been described as meticulous by Ofsted (2019).
- 11 Mosaic children and youth clubs** hosted by support workers who run weekly clubs focusing on arts and crafts or walk and talk – providing fun time for our children.
- 12 Safeguarding case reviews** - we want our children to be safe and feel safe and ensure their needs are being met – that's why we meet as a team (including the foster parents) at least every 3 months for each child.
- 13 Only the right foster parents.** We are very selective in our assessment and approval processes. None of our foster parents have children under the age of 12 living at home. This enhances their ability to focus on the placed child and reduces potential conflicts within the home.
- 14 'Paperless' data records.** All of our foster parents are allocated iPads and direct access to their files and their child's files through their own Mosaic email address.



Southend: 01702 344088
Colchester: 01206 986010

mosaicfostercare.com